



# Case Study

## Council Unified Data Ecosystem for Smarter Governance



### ABOUT US

BlueArc Technologies is a leading provider of AI-driven business process automation, empowering organizations worldwide to achieve operational excellence.

We help businesses turn inefficiencies into growth opportunities, driving innovation through tailored, transparent automation solutions that deliver measurable results and sustainable impact.

### CHALLENGE

The Council faced significant challenges due to multiple incomplete and siloed data sets that demanded extensive resources to manage. Manual processes slowed decision-making and heightened compliance risks, while retrieving and presenting data—especially with spatial analysis—proved complex and inefficient.

### COST OF NOT CHANGING

- Risk of non-compliance due to unreliable and outdated data
- Increased administrative burden reducing overall productivity
- Delayed reporting impacting strategic decision-making and service delivery
- Higher likelihood of human error leading to inaccurate insights

### SOLUTIONS

BlueArc Technologies implemented a comprehensive data management platform that standardizes and integrates internal and external data sources, automates reporting processes, and introduces spatial analysis capabilities. The solution provides real-time dashboards for instant insights, eliminates manual intervention, and ensures data accuracy, enabling the Council to make informed decisions quickly and efficiently.

### OUTCOME

The new platform transformed the Council's operations by reducing report generation time from days to minutes, eliminating an estimated 25% risk of human error, and freeing staff from repetitive data tasks. This improvement enhanced compliance, increased efficiency, and allowed employees to focus on strategic initiatives, ultimately delivering better services to the community.



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